

SAA News Flash



SYD/16/162

15 November 2016

INTRODUCTION OF NO-SHOW FEE FROM SA EXPRESS (SA1000-SA1999)

SA Express (SA1000 series flights) is introducing a no-show fee effective 01 December 2016. The unutilised sectors (SA1000 – SA1999) identified by the Customer Management System (CMS) as no-show will be suspended. There will however, be the option to re-open the sector by paying a no-show fee.

The no-show fee ranges from R250 to R350 per sector and systems will be updated accordingly from 01 December 2016.

Should you require any additional information pertaining to these changes, please do not hesitate to contact our Reservation Support team on +27 11 978 9905 or Trade Support on +27 11 978 2537.

Thank you all for your continued support of South African Airways and SA Express.



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