

1. *Entry is open to Australian residents aged 18 years or over who are employed as a travel agent at a travel agency office located in Australia, have a valid individual work email address (generic agency or shared email addresses are not valid) and use a GDS to make bookings, excluding online travel agents and their employees (Entrants).
2. The Promotion commences at 00:01 am AEST on 12 October 2018 and ends at 11:59pm AEST 14 December 2018.
3. To enter, Entrants must during the Promotion Period book and ticket a minimum of (2) new Los Angeles tickets ex-Australia, operated by Delta Air Lines or Virgin Australia (DL*/DL or DL*/VA – DL006 ticket stock), complete the Delta Air Lines Product questionnaire through <https://winyourwaytoLA.com.au> and must complete the Discover Los Angeles: LA Insider training through <http://insider.discoverlosangeles.com/>
4. A total of three (3) major prizes are available. Two (2) Entrants with the highest ticketed revenue for Eligible Bookings made during the Promotion Period (calculated in Australian dollars) and One (1) x Random Draw (must have sold DL)
5. Three (3) Major Prize Packages to be provided by Sponsor: (Total Approximate Prize Value: \$10,000)
 - a. For entrants that earn one of the three prizes, will receive:
 - b. Two return economy flights from Sydney to Los Angeles (winners must make own way to SYD)
 - c. Two Bronze GRAMMY Awards® ceremony tickets
 - d. Two tickets to Delta's GRAMMY pre-party,
 - e. Three nights' accommodation at Hotel Figueroa: 9-12 Feb for 2 people twin share
 - f. Return transfers, Two Entry tickets to the GRAMMY Museum®
 - g. Two tickets to Warner Bros Studio Tour
 - h. \$100 USD Westfield LA shopping gift card.
6. Winner and companion must be able to travel between 09 February 2019 - 12 February 2019.
7. Each Eligible Booking must be unique to an individual travel agent and have GDS applicable OSI entry (GRAMMY19/First and Last Name/Phone Number) recorded in PNR.
8. In addition to the three major prizes, there will be 8 x weekly draw during the promotional period for every booking made. Weekly prizes are drawn randomly and prizes comprise of one of the following \$20 Apple Music Gift Cards, \$50 Gold Class Movie Gift Card or \$25 Coles/Myer Gift Cards.
9. Weekly winners will be drawn every Friday on the below dates and notified via email. This is a game of skill and chance plays no part in determining the outcome.
 - a. Week 1 Draw – 19 October 2018
 - b. Week 2 Draw – 26 October 2018
 - c. Week 3 Draw – 02 November 2018
 - d. Week 4 Draw – 09 November 2018
 - e. Week 5 Draw – 16 November 2018
 - f. Week 6 Draw – 23 November 2018
 - g. Week 7 Draw – 30 November 2018
 - h. Week 8 Draw – 07 December 2018
 - i. Major Prize Draw – 14 December 2018

10. Major Prize Winners will be notified by Wednesday, 19 December 2018 by phone or email by a Delta Air Lines representative.
11. No group, infant, cancelled, refunded or frequent flyer redemption tickets are eligible
12. Prizes are non-transferable and are non-redeemable for cash.
13. All taxes, fees and surcharges are the responsibility of the passenger and will need to be paid by credit card at time of confirmation. Prize Certificates or tickets may not be sold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes or to enhance the demand for other goods or services, either by the original recipient or any subsequent bearer. If a prize certificate or ticket is sold or use in of this conditions, it will be cancelled at Delta Air Lines sole discretion.
14. Passengers are responsible for all other ancillary costs. Travel insurance is highly recommended to protect against additional cost incurrent in the event of unforeseen circumstances.
15. Winner is responsible for all other expenses including spending money, meals, drinks, transfers, laundry charges, activities, incidentals, taxes, energy surcharges, gratuities, service charges, passports, visas, travel insurance and all other ancillary costs.
16. If for any reason, the Winner does not, once the flights have been booked, notify Delta Air Lines at least 24 hours prior to scheduled departure that they are unable to take the booked flight at the time stipulated, their prize will be forfeited and cannot be redeemed for cash.
17. The Promoter reserves the right to request that a Winner provides proof of identity, proof of age, proof of residency and/or proof of entry validity in order to claim a prize. Proof of identification, residency, age and entry considered suitable for verification is at the discretion of the Promoter. In the event that a Winner cannot provide suitable proof, the Winner will forfeit the prize in whole and no substitute will be offered.
18. The Promoter reserves the right to verify the validity of entries and to disqualify any entry which in the opinion of the Promoter, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements, disqualify any Entrant who tampers with the entry process, who submits an entry that is not in accordance with these Conditions of Entry or who has, in the opinion of the Promoter, engaged in conduct in entering the Promotion which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Promotion and/or the Promoter. The Promoter reserves the right to disqualify a Winner if the Promoter becomes aware that the Winner and/or the Winner's entry is of a type described in this clause. Any Entrant disqualified under this clause is prohibited from any further participation in the Promotion.
19. If for any reason this Promotion is not capable of running as planned, including due to infection by computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this Promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available and to cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries, subject to any written direction given under State Regulation.
20. Nothing in these terms and conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Promotion and Consumer Act 2010 (Cth), as well as any other implied warranties under the ASIC Act 2001 (Cth) in

Australia, or similar consumer protection laws in the State and Territories of Australia (Non-Excludable Guarantees).

21. The Promoter, its associated agencies and companies (and their respective officers, employees and agents) exclude all liability (including negligence) except for any liability that cannot be excluded by law, including the Non-Excludable Guarantees, for any direct, indirect or consequential injury, loss and/or damage arising in any way in connection with this Promotion or any prize/s. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect or inaccurate or incomplete information communicated in the course of, or in connection with, this Promotion as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; (iii) lost or damaged entries, prize claims or prizes; and (iv) acceptance and/or use of any prize (including but not limited to any component of a Winner's trip).
22. You consent to the Promoter using your personal information for future promotional and marketing purposes regarding the Promoter's products and services, including contacting the entrant via SMS and email messages (and you consent to receiving such messages from the Promoter). Information on how to opt-out from these messages is set out in the Promoter's Privacy Policy.
23. Entrant's personal information may be disclosed to State and Territory lottery departments and Winners' names published as required under the relevant lottery legislation. A request to access, update or correct any information should be directed to the Promoter.
24. It is the winners' responsibility to ensure that you and your travel companion have the requisites visas, vaccinations, valid documentation (including but not limited to valid passports and visas) which meet the requirements of immigration and other government authorities at every destinations. Any fines, penalties, payments or expenditures incurred as a result of such document not meeting the requirements of those authorities will be your sole responsibility.
25. By submitting an entry into this competition, you are permitting the use of your entry to be shared across Delta Air Lines publications and channels, where the business sees fit.
26. Delta Air Lines reserves the right to change or withdraw the Promotion in its sole discretion at any time without notice. All decision of Delta are final and no discussions or correspondence will be entered into.
27. Delta Air Lines will not be liable for any tax liability, including without limitation income tax, fringe benefits tax, or any liability or loss of opportunity due to reportable fringe benefits, incurred by an Agent or their Agency in regards to any connection with participating in the competition or the receipt or use of any prize. Agents should seek independent financial advice to ensure they understand possible tax implications in relation to any tax liability and/or reportable fringe benefits before acceptance or use of a prize.
28. The Promoter is Delta Air Lines, Inc., Atlanta, GA