



**\*\*\*UPDATE: TICKET REVALIDATION POLICY\*\*\***

03APR17

**Dear Industry Partner,**

China Airlines would like to take this opportunity to reiterate and clarify our ticket Revalidation Rule policy as below:

1. Before revalidating a ticket, agents should thoroughly verify whether the following criteria on the ticket could be met by the new reservation:
  - A. **Carrier Code**
  - B. **RBD**
  - C. **Fare rule and the restriction in EN BOX, for example applicable flight number, date, or embargo date)**
  - D. **Validity**
2. Agents can only do revalidation for those tickets issued by themselves
3. Agents should reissue ticket with additional surcharge if the new travel date cannot be revalidated against the ticket as stated in 1.1.
4. Should there be any violation of the above mentioned rule, the agent who conducted the revalidation will receive the debit memo with a penalty of USD50 within TC3 and USD100 to/from AU/NZ and TC3,TC1/TC2 v.v. which will not written off in any case.