



**\*\*\*REMINDER: INVOLUNTARY REROUTE HANDLING\*\*\***

06NOV17

**Dear Industry Partner,**

China Airlines would like to remind agents to ensure that the China Airlines handling principle for INVOLUNTARY REROUTE policy is followed as per below:

Please remark **"INVOL REROUTE DUE TO CI FLT NO./DATE CNXD"** (or other reasons e.g. DELAYED etc.) in ENBOX column whenever reissuing a ticket.

Please DO NOT enter the wording of "SCHEDULE CHANGE ...." or reissue a ticket without remarking a reason in the ENBOX, as China Airlines may issue ADM's for any penalties arising from improperly following this procedure.

Please do not hesitate to contact us if you have any queries.



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