

We Treasure Each Encounter

China Airlines is committed to providing you a safe and comfortable travel experience.



Throughout every stage of your journey, we have implemented enhanced measures to ensure your safety.



Prepare for Travel



At the Airport



On Board

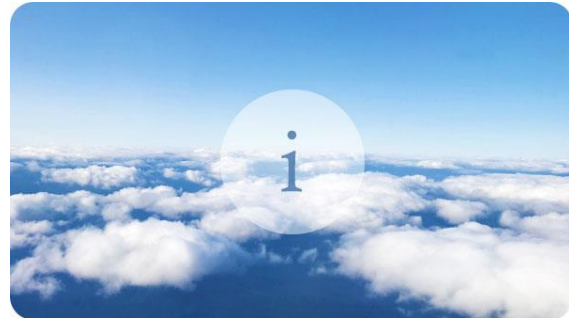


Arrival



Clean Cabin

- To make you a comfortable and safe environment on board, we've raised the standard for cleanliness. And the aircraft cabins will be disinfected periodically.



COVID-19 Service Information

- We provide flight information, ticket handling guideline, immigration information...etc. For more details, please visit: https://news.china-airlines.com/emergency_area/info_en.aspx



Prepare for Travel



At the Airport



On Board



Arrival



Wear face masks and temperature checks

- All passengers must wear a face mask, and have to take a forehead temperature before boarding (must be lower than 37.5 °C/99.5°F).



Cooperate with social distancing advocacy throughout the airport.

Encourage all passengers to use Online Check-in service to limit contact



Prepare for Travel



At the Airport



On Board



Arrival



- Fully protected Cabin Crew
- China Airlines has reconfigured existing in-flight meals in accordance with quarantine principles. All meal is prepared in individual package with single-use disposable cutlery.
- One hot meals service will be served on flights of 3.5 hours or more departing from or arriving at Taiwan.



Prepare for Travel



At the Airport



On Board



Arrival



During flight, fresh air continuously enters engines that treated with high-temperature/high-pressure (HEPA) and is then circulated to the cabin in a cool, pressurized manner for the comfort of the passengers.



The air exchange rate can reach 15 to 30 times per hour and the cabin can complete air change every 2~3 minutes. Air passing through HEPA filter system is cleansed 99.99% of particles, germs and viruses, making cabin air particularly clean.



Prepare for Travel



At the Airport



On Board



Arrival



Cabin Disinfection & Cleaning

- We apply certified disinfectant cleaner (Calla 1452 or Ardrox 1820) to perform full cabin disinfection with 30 minutes of dwell time followed by operating the air conditioning system for ventilation.



Luggage Disinfection upon Arrival

- All checked baggage will be disinfected after arriving at Taoyuan Airport and before passengers receive it.

China Airlines charter services

Chartered Flight

- Customized flight date, maximum privacy and flexibility.

Chartered Cabin

- Exclusive cabin service

Chartered Area

- A designated area depending on the required seats

Chartered Seats

- Extra seat for more comfort and privacy





China Airlines

Exclusive Charter Service

✈ Please contact :

China Airlines New Zealand branch
09-9772288 or 09-2568088

✈ Our Facebook Page

[Facebook.com/chinaairlinesnz](https://www.facebook.com/chinaairlinesnz)



THANK YOU

WE LOOK FORWARD TO SERVING YOU SOON!