

IndiGo Agency Credential Setup and Usage Guide

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Introduction

Any agency wishing to access and book IndiGo content through Travelport will need to have a valid IndiGo AgencyID (a.k.a. OrgID) provided by IndiGo and a correctly configured PCC. Depending on the type of AgencyID provided by IndiGo, only *Corporate* or only *Retail* (Regular, Sale, Return and Family) fares will be provided.

Note on naming convention

IndiGo credentials consist in three fields. In this document those fields are referred to as LoginID, AgencyID and Password. In the communication between the airline and other parties those fields can also be referred to as AgentID, OrgID and Password. This can lead to confusion so please always make sure to check which field you are considering. The table below summarize the different naming convention and how those fields have to be configured in Travelport PCC ZPROV table.

Communication Indigo-Agency	Communication Indigo-Travelport	ZPROV
LoginID (value used for login into IndiGo online agency portal)	AgentID	Access Code
AgencyID	OrgID	UserID
Password (value used for login into IndiGo online agency portal)	Password	UID Password

Important: If your agency handles both Corporate and Retail fares, you will need a separate Agency Ids/PCC for each. Corporate fares cannot be accessed using Retail credentials and vice versa.

This document describes how to request an Agency Id from Indigo and how to configure the PCC with the IndiGo Agency Id and with the Login ID needed for agency account payment.

If you already have IndiGo credentials please note your Agency Id, Login ID and Password. For assistance please refer to your agency manager or IndiGo account manager.

How to request an Agency Id from IndiGo

To have your agency set up with a Corporate or Retail Agency Id, please visit the following link:

https://book.goindigo.in/Agency/Register?linkNav=Agency_Register

You will need to provide the information below:

- Manager Name
- Full Address, including country, town, state, zip code
- Emergency Contact Number
- Alternate Contact number
- Agency Fax
- Agency Email
- IATA number if applicable

Once IndiGo has provided you with the Agency Id you can follow the below steps to configure your PCC to access IndiGo content.

Smartpoint/TAS Provisioning

The PCC has to be provisioned with the Login ID in the “Access Code” field of IndiGo (6E) ZPROV table below, with the Agency Id in the “UserID” field and with the Agency Password in the UID Password field:

```

1-ZPROV/6E
*** Travelport Aggregated Shopping - Provisioning ***
>ZPROV          GDS:Galileo      IATA NUMBER:99999992
          Country:IN      PCC:ABC      Default Currency:INR
Opt:02/13 -----
 1 U2 easyJet      Carrier Active for PCC(Y/N) :Y
2* 6E IndiGo      Access Code : LOGIN ID
 3 JX Jambojet    UserID      : AGENCY ID
 4 AK AirAsia     UID Password : *****
 5 FR RYANAIR     Carrier Active for TAS(Y/N) :Y
 6 TR Tiger Airwa
 7 TO Transavia F
 8 HV Transavia
Next Opt:>ZPROV*03 .+-Update:>ZPROV/6E/ACT-Y/ACC-/UID-/PSW- -----
>

```

In order to change the ZPROV table:

- Galileo and Apollo users need second level access rights and run the following entry (valid for both cores):

ZPROV/6E/ACT-Y/ACC-AAA111/UID-BBB222/PSW-CCC333, where AAA111 is the Login ID, BBB222 is the Agency Id and CCC333 is the agent password

- Worldspan Smartpoint/TAS users need to contact their Travelport Support representative.

Please be aware that password is *case sensitive* and the following guidelines have to be followed in order to correctly enter the password value:

To identify a lower case character or an asterisk in a password, the agent will need to enter an asterisk (*) before each lower case character and before an asterisk when part of the password.

Example: if the password is Amex1234

Enter in ZPROV as: A*M*E*X1234

Example: if the password is Amex1234*
 Enter: A*M*E*X1234** (note: ** is required)

There is no handling required for other special characters as long as they can be entered in terminal window.
Please be aware that when changing the password even if a successful response is returned instantly, the system may take up to 15 minutes to update the password value.

Smartpoint/TAS Payment Usage Guide

When selecting “Agency Payment” as form of payment, the “Agency ID” field will need to be filled with the Agency Id. Please note Password field is also present but since it is not required its value can be left blank.

The screenshot shows a 'Customer Information' window with several tabs: NAME*, LOYALTY, CONTACT*, ADDRESS*, TICKETING*, PAYMENT*, and SECURITY. The 'PAYMENT*' tab is active. A message states: 'Fields marked by * are required.' Under the heading 'Form Of Payment', there is a dropdown menu for 'Form of Payment:' currently set to 'Agency Payment'. Below this are two text input fields: 'Agency ID: *' and 'Password:'. The 'Agency ID' field contains a yellow highlight. At the bottom of the form area are 'Apply' and 'Cancel' buttons. At the very bottom of the window are 'SAVE' and 'CANCEL' buttons.

If the agent selects credit or debit card instead as Form of Payment, the below popup will be shown and the agent will be required to provide the card details:

Customer Information
✕

NAME*
LOYALTY
CONTACT*
ADDRESS*
TICKETING*
PAYMENT*
SECURITY

i Fields marked by * are required.

Form Of Payment

Form of Payment: *
 +

Cardholder's Name: * Card Type: *

Card Number: * Expiration Date: *

Security Code: *

In order to specify agency account as form of payment in the cryptic environment please use the following entries:

1G/1V ZF/AP/<id>
 1P Z5\$#AP#<id>

Please note <id> should contain the Agency Id.

Universal Desktop/uAPI Provisioning

Universal Admin portal allows an Agency admin to enable/update the IndiGo credentials on the WorkAreaBranch (tied to the PCC/SID).

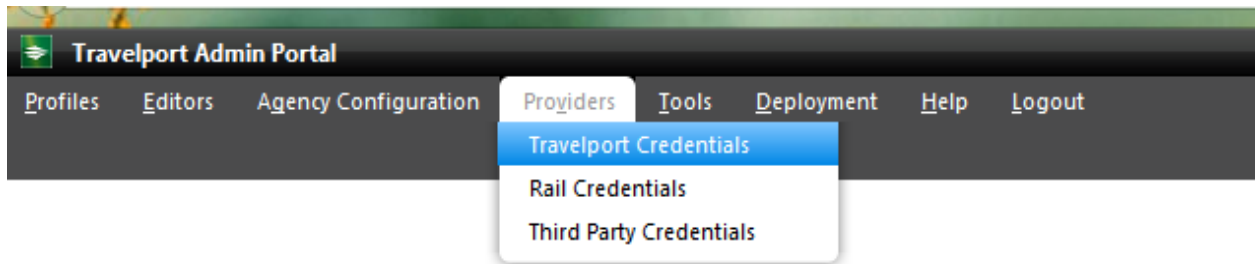
PP: <https://adminuniversaldesktop-pp.travelport.com/web/travelport/travelport-login?targetUrl=/web/travelport/tabs>

PN: <https://adminuniversaldesktop.travelport.com/web/travelport/travelport-login?targetUrl=/web/travelport/tabs>

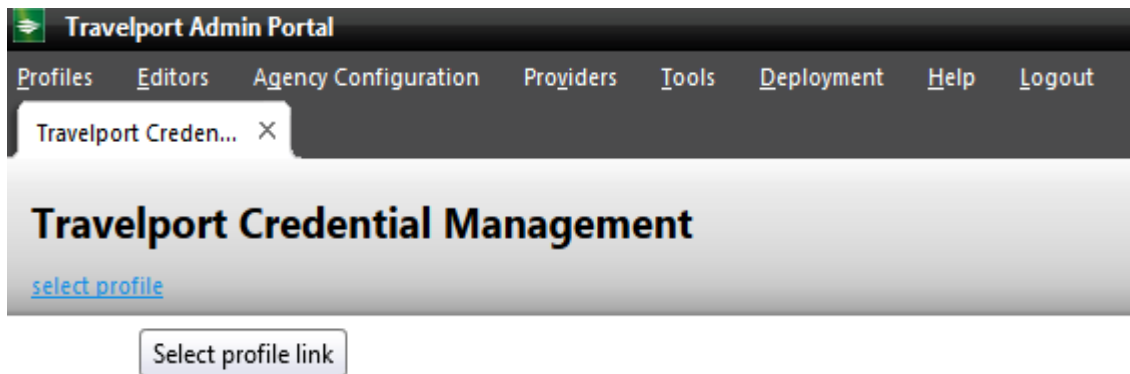
The agent will have to have a secondary authorization level (Portal admin) above agent to be able to make the update entry. This access can be requested through API Support or the Regional Account Management team.

Steps:

1. Login to the Portal and select Providers from the Menu. On the submenu select "Travelport Credentials"



2. Click on the Select Profile (hyperlink).



3. Navigate on the pop-up to select the branch (by name) and hit search button. The following screen should be displayed with a list of LCC Carriers that can be configured for the Branch.

Travelport Admin Portal

Profiles | Editors | Agency Configuration | Providers | IOais | Deployment | Help | Logout

Travelport Creden... x

Travelport Credential Management

Display Providers for: SX19-1G-test-ach [select profile](#)

Status	Provider	Access Code	User ID	PCC/SID	IATA Code	
✓	easyJet (U2)	455454	5454545		9999992	
✓	Galileo (LG)	UDT_1G_SX19_6D1A4E	*****	SX19	9999992	
✓	HostelsClub (HB)					
✓	Hostelworld (HW)					
✓	Jet2 (LS)	ABC	ABC		9999992	
✓	Miki Travel (MI)					
✓	TRM (TRMSP)	uapi	uapi-connector			
✗	Jetstar (JQ)				9999992	
✗	AirAsia (AK)				9999992	
✗	American Airlines (AA)				9999992	
✗	Hotelzon (HZ)					
✗	IndiGo (6E)				9999992	
✗	JAMBOJET (JX)				9999992	
✗	Agoda (AG)					
✗	Jetstar (JQ)				9999992	
✗	Air Canada DC (AC)				9999992	
✗	Lots of Hotels (LH)					
✗	Easytobook.com (EA)					
✗	Nightsbridge (NB)					
✗	United Airlines (UA)				9999992	
✗	Quickbeds.com (QB)					
✗	Ryanair (FR)				9999992	
✗	Southwest (WN)				9999992	
✗	Tigerair API (TR)				9999992	
✗	Tourico (TO)					
✗	Transavia France (TO)				9999992	
✗	Transavia (HV)				9999992	

Login ID: Chandra.Jacobs.QAAG.SX19@TP.COM Context: FCL > SX19-1G-WAB FCL UD SX19_API [change context](#)

4. Select IndiGo from the list and click on the edit icon to the right of the screen.

IndiGo

EDIT **DETAILS**

The fields below are not required to be completed to activate the provider.

Access Code:

User ID:

Password:

PCC/SID:

IATA Code: 9999992

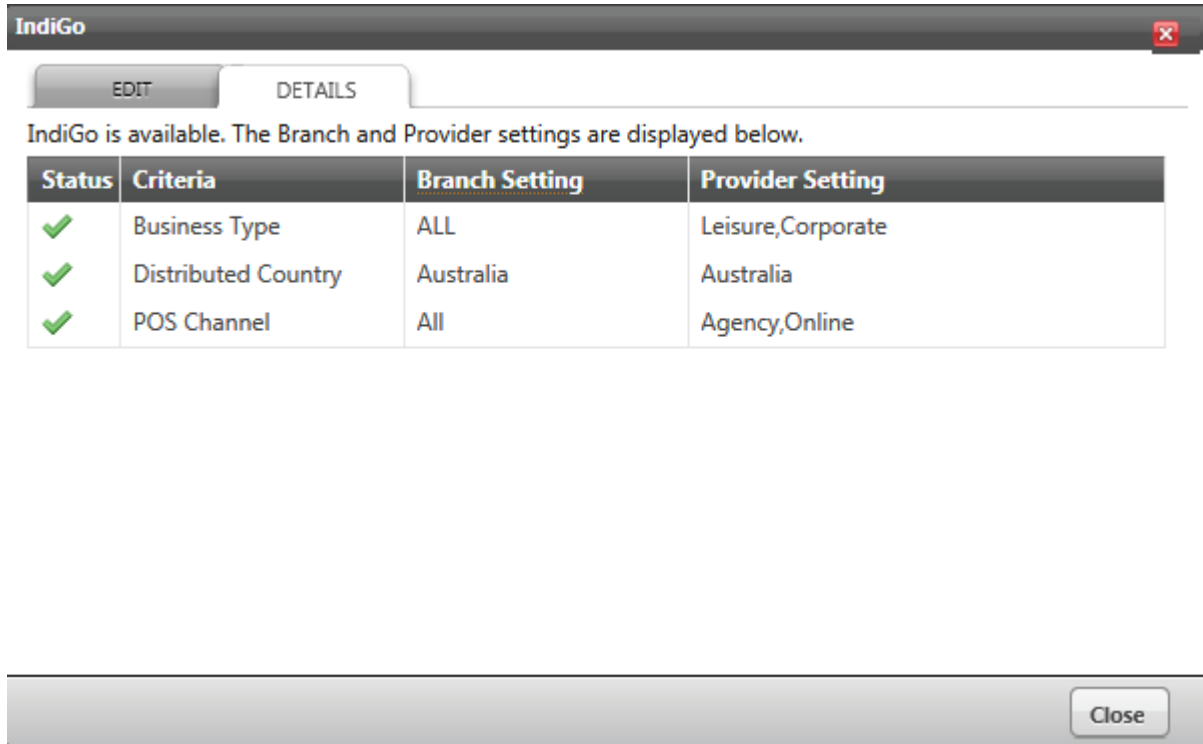
Activate IndiGo **Cancel**

This is where the agency admin can enter the IndiGo credentials (Agency Id, Login ID and Password) given by IndiGo.

Required fields to be completed:

- **AccessCode** should be the Login ID

- **UserID** should be the Agency Id
 - **Password** IS mandatory
5. Then Click on the Activate IndiGo button.
 6. An agency admin can also see the rules required by Indigo by clicking the “Details” tab:



The screenshot shows a window titled "IndiGo" with a close button in the top right corner. Below the title bar are two tabs: "EDIT" and "DETAILS". The "DETAILS" tab is selected. Below the tabs, a message states: "IndiGo is available. The Branch and Provider settings are displayed below." Below this message is a table with four columns: "Status", "Criteria", "Branch Setting", and "Provider Setting". The table contains three rows of data, each with a green checkmark in the "Status" column.

Status	Criteria	Branch Setting	Provider Setting
✓	Business Type	ALL	Leisure,Corporate
✓	Distributed Country	Australia	Australia
✓	POS Channel	All	Agency,Online

At the bottom right of the window is a "Close" button.

Please contact your API support representative for more information or implementation help if needed.