



Prize:

Major Prize:

2 x Return Premium Economy 'Experience America' tickets with Virgin Australia & Delta Air Lines to Los Angeles & beyond ex Australia.

Second Prize:

2 x Return Economy 'Experience America' tickets with Virgin Australia & Delta Air Lines to Los Angeles & beyond ex Australia.

Terms and conditions:

1. *Entry is open to Australian residents aged 18 years or over who are employed as a travel or wholesale agent at a travel agency office located in Australia, have a valid individual work email address (generic agency or shared email addresses are not valid) and use a GDS to make bookings, excluding online travel agents and their employees (Entrants).
2. To enter, Entrants must during the Promotion Period book and ticket a minimum of (5) new North America tickets ex-Australia, operated by Virgin Australia or Delta Air Lines (VA/DL*/DL or DL*/VA – VA795/DL006 ticket stock), complete the Virgin Australia & Delta Air Lines questionnaire through <https://ExperienceAmericaVADL> and must be registered for Brand USA's USA Discovery Program to complete at least one (1) new badge by the promotion end date 31 July 2019. <http://usadiscoveryprogram.com.au>
3. Incentive commences at 00:01 am AEST on 01 July 2019 and ends at 11:59pm AEST 31 July 2019.
4. Each Eligible Booking must be unique to an individual travel agent and each ticket must be recorded through the Ticket Tracker accessible via <https://ExperienceAmericaVADL>
5. Each eligible entrant must be registered for the 'USA Discovery Program' & have completed at least one (1) new expert badge to qualify for the prizes
6. Prize Winners will be notified by Friday, 09 August 2019 by phone or email by a Virgin Australia or Delta Air Lines representative.
7. Two (2) Prizes to be provided by Virgin Australia & Delta Air Lines:
 - A. 2 x Return Premium Economy 'Experience America' tickets with Virgin Australia (O Class) ex Australia to Los Angeles & 4 Free Stopovers in the US, CA, MX - (2 in each direction) plus the point of turnaround with Delta Air Lines in Comfort+ Cabin (W Class)
 - B. 2 x Return Economy 'Experience America' tickets with Virgin Australia (T/Q Class Subject to availability) ex Australia to Los Angeles & 4 Free Stopovers in the US, CA, MX - (2 in each direction) plus the point of turnaround with Delta Air Lines in Main Cabin (X/T Class)
8. Prize is are non-transferable and are non-redeemable for cash.
9. Each prize is valid for 2 passengers travelling on the same booking.

10. All taxes, fees and surcharges are the responsibility of the passenger and will need to be paid by credit card at time of confirmation. Prize Certificates or tickets may not be sold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes or to enhance the demand for other goods or services, either by the original recipient or any subsequent bearer. If a prize certificate or ticket is sold or use in of this conditions, it will be cancelled at Delta Air Lines sole discretion.
11. Winner is responsible for all other expenses including accommodation, spending money, meals, drinks, transfers, laundry charges, activities, incidentals, taxes, energy surcharges, gratuities, service charges, passports, visas, travel insurance and all other ancillary costs.
12. If for any reason, the Winner does not, once the flights have been booked, notify Virgin Australia & Delta Air Lines at least 24 hours prior to scheduled departure that they are unable to take the booked flight at the time stipulated, their prize will be forfeited and cannot be redeemed for cash.
13. The Promoter reserves the right to request that a Winner provides proof of identity, proof of age, proof of residency and/or proof of entry validity in order to claim a prize. Proof of identification, residency, age and entry considered suitable for verification is at the discretion of the Promoter. In the event that a Winner cannot provide suitable proof, the Winner will forfeit the prize in whole and no substitute will be offered.
14. The Promoter reserves the right to verify the validity of entries and to disqualify any entry which in the opinion of the Promoter, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements, disqualify any Entrant who tampers with the entry process, who submits an entry that is not in accordance with these Conditions of Entry or who has, in the opinion of the Promoter, engaged in conduct in entering the Promotion which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Promotion and/or the Promoter. The Promoter reserves the right to disqualify a Winner if the Promoter becomes aware that the Winner and/or the Winner's entry is of a type described in this clause. Any Entrant disqualified under this clause is prohibited from any further participation in the Promotion.
15. The Promoter, its associated agencies and companies (and their respective officers, employees and agents) exclude all liability (including negligence) except for any liability that cannot be excluded by law, including the Non-Excludable Guarantees, for any direct, indirect or consequential injury, loss and/or damage arising in any way in connection with this Promotion or any prize/s. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect or inaccurate or incomplete information communicated in the course of, or in connection with, this Promotion as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; (iii) lost or damaged entries, prize claims or prizes; and (iv) acceptance and/or use of any prize (including but not limited to any component of a Winner's trip).
16. It is the winners' responsibility to ensure that you and your travel companion have the requisites visas, vaccinations, valid documentation (including but not limited to valid passports and visas) which meet the requirements of immigration and other government authorities at every destinations. Any fines, penalties, payments or expenditures incurred as a result of such document not meeting the requirements of those authorities will be your sole responsibility.

17. By submitting an entry into this competition, you are permitting the use of your entry to be shared across Virgin Australia & Delta Air Lines publications and channels, where the business sees fit.
18. Virgin Australia & Delta Air Lines reserves the right to change or withdraw the Promotion in its sole discretion at any time without notice. All decision of Virgin & Delta are final and no discussions or correspondence will be entered into.
19. Virgin Australia & Delta Air Lines will not be liable for any tax liability, including without limitation income tax, fringe benefits tax, or any liability or loss of opportunity due to reportable fringe benefits, incurred by an Agent or their Agency in regard to any connection with participating in the competition or the receipt or use of any prize. Agents should seek independent financial advice to ensure they understand possible tax implications in relation to any tax liability and/or reportable fringe benefits before acceptance or use of a prize.